



## Cleartech Group Service Plans

Last Updated:  
17 June 2019

	Basic Support <i>includes</i>	Advanced Support <i>includes</i>	Complete Support <i>includes</i>
24/7/365 Monitoring	YES	YES	YES
Preventative Maintenance	YES	YES	YES
Enterprise Security Software	YES	YES	YES
Site Documentation	YES	YES	YES
Patch Management	YES	YES	YES
Cleartech Help Desk	NO	YES	YES
Guaranteed Response Time	NO	YES	YES
Vendor Management	NO	YES	YES
Monthly Executive Reports	NO	YES	YES
Cybersecurity	NO	NO	YES
Data Backup & Disaster Recovery	NO	NO	YES
Onsite Alignment Visits	NO	NO	YES
VCIO Strategy Meetings	NO	NO	YES

**Affordable prices: contact us today to find out which plan is right for your company.**

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